

Novald receives ISO 9001 certification

Novald has passed the DQS certification audit with flying colors. External auditors from DQS GmbH (the German agency in charge of certifying management systems) reviewed all of the company's quality-related aspects as to compliance with the ISO 9001:2008 international quality management standard over the course of several days. "Novald AG has demonstrated an effective quality management system with high internal and external quality standards," noted Thomas John, DQS GmbH auditor. "This is also reflected in the company's high level of customer satisfaction, a fact we were able to determine during our certification process."

With the aim of global and comprehensive quality management, the company has already been following the EFQM (European Foundation for Quality Management) Business Excellence Model for many years. The entire Novald team works continuously toward the highest quality of products, processes and the company as a whole. These efforts led to Novald being able to successfully demonstrate an extremely high level of quality during an external assessment conducted throughout Europe in January 2011. The company received the "Recognized for Excellence" award with a 5-star rating - an achievement which only few companies are able to reach.

"Global quality is at the center of our company strategy", says Jana Thiel Novald quality manager, "This ISO 9001 certification brings an international recognition of our quality standard. Novald teams are fully committed to reach highest level of excellence "

For further details please visit www.novaled.com [1]

Source URL (retrieved on 01/31/2015 - 12:49pm):

<http://www.ecnmag.com/products/2012/01/novaled-receives-iso-9001certification>

Links:

[1] <http://www.novaled.com>